

Public Telecommunications Services Coordinator
Ouray County, Request for Proposals

Ouray County is seeking proposals from qualified vendors interested in providing services to the County for the maintenance and repair of its mobile and portable two-way radio/wireless communications systems. Successful proposer will communicate with the Ouray County (OC) Emergency Manager on issues surrounding radio and wireless communication functions for county departments that are dependent upon two-way radio and wireless communication, and will be the responsible party, in coordination with the OC Emergency Manager, to seek and ensure equipment repair. Please address questions concerning this request for proposal to Glenn Boyd, OC Emergency Manager, at (970) 325-7273 or to Connie Hunt, County Manager, at (970) 325-7263. Details of the RFP may be obtained on the Ouray County website www.ouraycountyco.gov.

Please submit the proposal (hard copy and on a flash drive), including background and experience for the scope of work described, compensation desired, and/or fee schedule or hourly rate, and references in a sealed envelope marked **“Public Telecommunications Services”** to: Ouray County Administration, P.O. Box C, Ouray, CO 81427, or by courier to 541 4th Street, Ouray, CO and received **by Tuesday, October 10, 2023 by 4:00 p.m.**

Ouray County reserves the right to accept or reject any or all proposals as deemed in the best interest of the County. Selection of successful proposal may not be based solely upon low bid, but on the best overall value to the County.

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 Ouray County Plaindealer

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Scope of Work

Ouray County wishes to establish a relationship with a qualified vendor to maintain its radio communications equipment and to make recommendations to the County on instances that may require the outsourcing of equipment repair and services.

The contract for services will be for a three-year period with the option to renew annually based upon funding availability and subject to annual appropriations by the Ouray County Commissioners. Compensation for this service will be based upon a budgetary “not to exceed” amount for each calendar year and will be developed via a contract with the successful bidder.

Essential responsibilities include, but are not limited to, the following to be performed at the request of the Ouray County Emergency Manager.

1. Maintenance and Repair of mobile and two-way Radio Equipment:
 - Maintain and coordinate the repair of radio equipment, site repeaters and subscriber equipment.
 - Communicate with the Ouray County Emergency Manager on repair work and purchases that may be required prior to such repair and/or purchase being undertaken.
 - Provide training on the operation of mobile and handheld radio systems on a as needed basis.
2. Communication Sites:
 - Serve as the conduit and/or coordinator for service work that may be required on repeater and antenna sites to provide continuous communication services to Ouray County and other emergency service providers.
 - Communicate with the Emergency Manager on work that may be required both proactively and for emergency repair situations. The Emergency Manager will communicate with the County Sheriff and County Manager on repair services needed and the associated costs *prior* to work commencing.
 - Coordinate equipment repair work with other service providers/vendors.
3. System Design and Improvement:
 - Work with Emergency Manager to establish a controlled backup system for primary paging.
 - Work with Emergency Manager regarding the development of improved repeater sites to ensure adequate communication coverage.

The ability to communicate with state and local governments is necessary to ensure continued emergency communication needs for Ouray County.

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